

EQUIPMENT WARRANTIES

DO YOU KNOW WHAT YOU'RE GETTING?



PICTURE THIS: You recently completed construction of your brand new facility. Contractors have vacated the site. The equipment manufacturer performs its annual service inspection and discovers “wear and tear” items that are not covered under the existing warranty. To top it off, the manufacturer claims that these items should not be wearing out so early in their life cycle and you are stuck with the bill to replace these parts.

SOUND FAMILIAR? How can you make sure this doesn't happen?

4 WAYS YOUR CONSTRUCTION PARTNER CAN HELP

1. Ensure your construction partner verifies you are getting the right warranty specific to your needs

This “begin with the end” mentality will minimize a lot of heartache later on. Warranties are not a “one size fits all” concept. As such, your construction partner will review the warranties for each piece of equipment to verify they will satisfy your needs in the long run.

2. Make sure your construction partner completes a Certification of Warranty Commencement Form

This form details each new piece of equipment along with its respective warranty start dates and its warranty duration. This information should be provided to you for every warranty item on the project, in a well-organized format so that you can clearly review and understand what is or is not covered.

3. Request that your construction partner performs an 11-month walk-thru

Don't let your construction partner wash its hands of your project once the construction trailers are gone. Ensure they plan a walk-thru of your facility with your staff and all appropriate subcontractors to make sure everything is working properly. If something isn't right, they can get it addressed before the warranty period expires.

4. Ask (before you hire) if your construction partner will be available beyond not only the project end-date, but also the warranty period

Due diligence in purchasing the best equipment, guaranteeing the best warranty and ensuring the building was working properly prior to the warranty expiration date doesn't ensure issues won't arise. Things happen; it's life. A stand-up construction firm will continue to look after your best interests well beyond the warranty period. An even better construction firm will take ownership of the issues and personally ensure they are fixed.

To request more information on this topic, email info@shookconstruction.com!